**Chiropractic Services Amendment**

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<th>HMO Office Visit Copayment: $10</th>
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*This is an Amendment to your Health New England, Inc. Explanation of Coverage (“EOC”). Please keep this Amendment with your EOC as it changes the terms of that document. If specific terms of this Amendment differ from the terms of the EOC, the terms of this Amendment apply. Your EOC is amended regarding chiropractic services, as shown below. This benefit is administered by OptumHealth Care Solutions, HNE’s chiropractic services manager.*

### What your plan covers

- We cover up to 12 visits per year for medically necessary chiropractic services.
- When you receive services, your In-Plan chiropractor must notify OptumHealth Care Solutions. OptumHealth Care Solutions will work with your In-Plan chiropractor to determine the appropriate level of covered services to treat your condition. If your chiropractor does not notify OptumHealth Care Solutions, you will not be held financially liable for the services.
- HNE will cover your visits with an In-Plan chiropractor. A $10 copayment applies for each visit.

### Exclusions

- Maintenance care (Care given to reduce the incidence or prevalence of illness, impairment, or risk factors, or to promote optimum function)
- Orthotics
- Services that are not medically necessary
- Services with an Out-of-Plan chiropractor
- Exclusions or limitations included in the EOC

### For more information or to find a provider

**On the web:**
You can find information about OptumHealth participating chiropractors through our web site.
- Click on the “Other Searches” tab, and then click on “Chiropractic Providers.”

**On the phone:**
- Call HNE Member Services at 413.787.4004 or 800.310.2835
- Call OptumHealth Care Solutions at 888.676.7768

*Listings are subject to change without notice. Chiropractors are not contracted or credentialed by Health New England.*